

# TELEPHONE SERVICES

**Instructions:** Answer the following questions in the space provided. Research for all answers should be gathered from your local telephone directory.

1. List the following emergency numbers.

- a. fire \_\_\_\_\_
- b. police \_\_\_\_\_
- c. your doctor \_\_\_\_\_
- d. hospital closest to home \_\_\_\_\_
- e. ambulance \_\_\_\_\_

2. List the following general information numbers.

- a. gas trouble \_\_\_\_\_
- b. power trouble \_\_\_\_\_
- c. water trouble \_\_\_\_\_
- d. time \_\_\_\_\_

3. List the area codes for the following locations.

- |                     |                |
|---------------------|----------------|
| a. Vancouver        | g. Edmonton    |
| b. Calgary          | h. Seattle     |
| c. Saskatoon        | i. Ottawa      |
| d. Sault Ste. Marie | j. Yellowknife |
| e. Montreal         | k. Whitehorse  |
| f. Winnipeg         | l. Halifax     |

4. In what part of the telephone directory do you find provincial government listings?

5. What is the telephone number for information on labour standards? (Clue: This deals with a provincial government department.)

6. If you wanted to inquire about obtaining a driver's examination, what number would you call? (Clue: This deals with a provincial government department.)

7. In what part of the telephone directory do you find federal government listings?

8. If you wanted to receive information about filing your federal income tax return, what number would you call?
9. If you wanted to place a complaint with your local division of the Royal Canadian Mounted Police, what number would you call?
10. List the names and telephone numbers for two travel agencies in your town or city.
  - a.
  - b.
11. List the names and telephone numbers for two general contractors located in your town or city.
  - a.
  - b.
12. List the names and telephone numbers for two automobile dealers that sell Chevrolet cars in your town or city.
  - a.
  - b.
13. List the name, address, and telephone number for an office building located in your town or city.
14. List the name, address, and telephone number for a professional moving and storage company located in your town or city.
15. If you place a call when your local time is 1400, what time is it in the offices located in the following cities?

a. Victoria	g. Halifax
b. Ottawa	h. Miami
c. Winnipeg	i. Los Angeles
d. Montreal	j. Calgary
e. Regina	k. Toronto
f. Edmonton	l. Charlottetown
16. If all the offices referred to in Question 15 kept office hours of 0900 to 1630, which offices would be open when you placed your call at 1400 your local time?